

QUALIFIED ORGANIZATION (QO) ADVISORY #2023-002
FACE-TO-FACE VISITS SCHEDULED DURING HURRICANE IDALIA
ACTION REQUIRED

EFFECTIVE DATE: AUGUST 29, 2023

The Agency for Persons with Disabilities (APD) appreciates the ongoing outreach completed by Waiver Support Coordinators (WSCs) and Consumer Directed Care Plus (CDC+) Consultants to ensure that APD clients are prepared for Hurricane Idalia.

Some WSCs and CDC+ Consultants serving clients in counties designated as emergency areas have face-to-face visits and support plan meetings scheduled for Wednesday, August 30, 2023 which cannot be completed due to Hurricane Idalia. If there is documentation that a face-to-face visit or support plan meeting was pre-scheduled for Wednesday, August 30 which cannot be completed, the Qualified Organization should contact the Regional Operations Manager in the APD Regional office. The APD Regional office will review each situation on a case-by-case basis to determine if the visit can be completed at a later date and remain in compliance for billing requirements.

Emergency areas are designated in [Executive Order 23-175](#) (Amending Executive Order 23-171). These counties include the following:

Alachua, Baker, Bay, Bradford, Brevard, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, DeSoto, Dixie, Duval, Flagler, Franklin, Gadsden, Gilchrist, Gulf, Hamilton, Hardee, Hernando, Hillsborough, Jefferson, Lafayette, Lake, Lee, Leon, Levy, Liberty, Madison, Manatee, Marion, Nassau, Orange, Osceola, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns, Sumter, Suwannee, Taylor, Union, Volusia, and Wakulla counties.